CivicPlus Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Self-Publishing Software (Public)

Report Date: July 2024

Product Description: A self-service online code hosting and management software that allows users to edit and publish changes to their code of ordinances online; draft ordinances based on proposed changes to the code; and link sections of the code to the ordinances that changed them, and vice versa. Self-Publishing Software (SPS) is also used as a policy and procedure software by organizations for internal governance.

Contact Information: librarysupport@civicplus.com

Notes:

Evaluation Methods Used: WAVE browser plugin and the MacBook default screen reader (Voice Over)

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanation
1.1.1 Non-text Content (Level A)	Partially Supports	Logos/Icons and books are exceptions.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	
1.3.1 Info and Relationships (Level A)	Partially Supports	Code section is customizable. User will need to ensure that the customizations are accessible.
1.3.2 Meaningful Sequence (Level A)	Partially Supports	Navigational Arrows at top of page out of sequence.
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Supports	
2.1.1 Keyboard (Level A)	Supports	
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	
2.2.1 Timing Adjustable (Level A)	Supports	
2.2.2 Pause, Stop, Hide (Level A)	Supports	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Does Not Support	Product does not use bypass blocks for table of contents.
2.4.2 Page Titled (Level A)	Does Not Support	No page titles.

Criteria	Conformance Level	Remarks and Explanation
2.4.3 Focus Order (Level A)	Partially Supports	When a user selects the page navigation arrows, a user
	artially Supports	should then be able to toggle to the content.
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Doos Not Support	The product needs alt text and tooltips with name of
	Does Not Support	icon buttons.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Supports	
3.1.1 Language of Page (Level A)	Does Not Support	Language attributes are missing.
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.2.6 Consistent Help (Level A 2.2 only)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Partially Supports	Missing some Aria labels.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	
4.1.1 Parsing (Level A)	Not Applicable	Does not apply.
WCAG 2.0 and 2.1 – Always answer 'Supports'		
WCAG 2.2 (obsolete and removed) - Does not apply		
4.1.2 Name, Role, Value (Level A)	Partially Supports	Missing some Aria labels.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Not Applicable	No inputs collecting user information.
1.4.3 Contrast (Minimum) (Level AA)	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 and 2.2)	Does Not Support	At mobile users must scroll horizontal and vertical.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Partially Supports	The main product page is missing a hover effect on icon buttons. Some content loses its focus styling when being tabbed to.
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Partially Supports	Focus is not always visible.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	
2.5.7 Dragging Movements (Level AA 2.2 only)	Not Applicable	
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Partially Supports	The first and last buttons don't meet the minimum width for target size. Checkbox doesn't meet minimum requirements.
3.1.2 Language of Parts (Level AA)	Does Not Support	Missing Language Attributes.
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Not Applicable	This product does not accept any inputs from the public users.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Not Applicable	This product doesn't have an authentication method.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Not Applicable	This product does not supply status messages.

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This Voluntary Product Accessibility Template (VPAT) is provided as a self-assessment by CivicPlus, LLC ("CivicPlus"). The information in this document is intended to help our customers understand how much our product(s) meet the accessibility guidelines of A and AA levels of the Web Content Accessibility Guidelines (WCAG) 2.0, 2.1, and 2.2.

This VPAT is based on a self-assessment conducted by CivicPlus. It reflects CivicPlus' understanding and interpretation of the product's accessibility features and conformance at the time of the assessment. This self-assessment is not an independent third-party evaluation.

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